

January - March 2017

Our activity in numbers



109 stories received



covering **35** service

COUNCIL

To read full intelligence report go to www.healthwatchslough.co.uk

One resident's story

"I contacted the First Contact team four weeks ago to have a carers' assessment but have not heard from them.

" I've been the main carer for my disabled son for the last nine years. I am isolated, struggling and fighting for help."

Action we took to improve the service

We reported issue to Slough Borough Council who promised to review communication with carers awaiting assessment to improve their service.

We gave information & signposting advice to
1039 enquirers



Next months focus:

Slough Carers Support hubs

Get in touch ...

6 volunteers spent

88 hours helping

We reached **3539** citizens across Slough



**Events & meetings
pop-up stands
social media
leaflets & 5 mail outs**

"Usually I hate meetings with professionals but meeting Healthwatch really helped".

Stay in touch!

Help improve health & care services - tell us your experiences.



enquiries@healthwatchslough.co.uk



@HW Slough



01753 325 333



Healthwatch Slough