



**Daniel Jones**

Healthwatch Slough spends 5 minutes with senior figures in the local health and care sector, finding out their priorities, challenges and achievements.

**Q: Describe your role in one sentence...**

Assistant practice Manager at Manor Park Medical Centre, started on 4<sup>th</sup> Dec 2017

**Q: Why did you want to work in healthcare?**

I like working with people to help improve their health and lifestyle.

**Q: My proudest achievement at work was...**

Taking over a surgery in 'special measures' and after 11 months turning it around and achieving a 'Good' grading.

**Q: The most difficult thing I've dealt with at work is...**

Going into a surgery in special measures, starting from scratch to make improvements.

**Q: The biggest challenge facing the NHS is ...**

Lack of funding

**Q: The people I work with are ...**

Amazing! This is a really nice place to work.

**Q: I do what I do because...**

To make a positive difference to our patients.

**Q: Right now we want to...**

Promote relations with our patients and build a positive and proactive PPG

**Q: At work I'm always learning that...**

There's always new challenges in healthcare, no day is the same in a GP practice.

**Q: The one thing always on my mind at work is ...**

What more can we do to enhance the patient experience here.

**Q: If I could go back 10 years and meet my former self, I'd tell them...**

Don't take things so personally.

**Q: If I could meet my future self, I'd expect them to be ...**

Friendly and approachable.

**Q: What is the best part of your job?**

Working in a surgery that's already stable and to aim for an 'outstanding' rating.

**Q: What is the worst part of your job?**

Nothing so far!

**Q:** What makes you smile?

My football team (QPR) winning on a Saturday.

**Q:** What keeps you awake at night?

Nothing thankfully.